21-96 & 22-94 Melanie Rettler, DVM

BEFORE THE ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD

IN THE MATTER OF:

Case Nos.: 21-96 & 22-94

Melanie Rettler, DVM

ORDER DENYING RESPONDENT'S MOTION FOR REHEARING OR REVIEW

Holder of License No. 2059

For the practice of Veterinary Medicine in the State of Arizona,

Respondent.

BACKGROUND

At its meeting on August 17, 2022, the Arizona State Veterinary Medical Examining Board ("Board") considered Melanie Rettler's, DVM ("Respondent") Motion for Rehearing or Review ("Motion") of the Board's Order dated June 28, 2022, in the above referenced matter. Respondent was present telephonically. After due consideration of Respondent's arguments and the administrative record, the Board moved to deny her Motion for the reasons stated during its deliberations, specifically that she failed to demonstrate that she was entitled to a rehearing or review for any of the reasons set forth in A.A.C. R3-11-904(C).

ORDER

IT IS HEREBY ORDERED:

Respondent's Motion for a Rehearing or Review is DENIED. The Order in Case Nos. 21-96 & 22-94 dated June 28, 2022, constitutes the Board's final administrative order which now becomes effective upon the mailing of this Order Denying Motion for Rehearing or Review.

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RIGHT TO APPEAL TO SUPERIOR COURT

Respondent is hereby notified that the Order is the final administrative decision of the Board and that Respondent has exhausted her administrative remedies. Respondent is advised that an appeal to Superior Court in Maricopa County may be taken from this decision pursuant to A.R.S. § 32-2234(I) and Title 12, Chapter 7, article 6 of Arizona Revised Statutes, within 35 days from the date this decision is served.

ISSUED this <u>29</u>* day of August 2022 at Phoenix, Arizona

Arizona State Veterinary Medical Examining Board

Jessica Creage

Chairperson

Victoria Whitmore, Executive Director

Original of the foregoing filed this 29 day of Quyust, 2022 with the:

Arizona State Veterinary Medical Examining Board 1740 W. Adams Street, Ste. 4600 Phoenix, Arizona 85007

Copy of the foregoing sent by certified, return receipt mail this 29th day of august, 2022 to:

Melanie Rettler, DVM Address on file Respondent

Copy of the foregoing sent by U.S. mail this 29th day of august, 2022 to:

Melanie Rettler, DVM

1	Address on file
2	Respondent
3	Copy of the foregoing sent by email this <u>29</u> day of <u>August</u> , 2022 to:
4	Melanie Rettler, DVM
5	Email address on file
6	Respondent
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9	By: 1- Whetmore
.0	Board Staff
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RECEIVED

JUL 2 9 2022

Melanie Rettler 20134 E. Ryan Road Queen Creek, AZ 85142-9774 480-296-9320 melanie.rettler@gmail.com Respondent Initial:

BEFORE THE ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD

IN THE MATTER OF:

MELANIE RETTLER DVM HOLDR OF LICENSE No.2059

FOR THE PRACTICE OF VETERINARY MEDICINE IN THE STATE OF ARIZONA

RESPONDENT.

Case No.: 21-96 AND22-94

PETITION FOR REHEARING AND REVIEW OF ARIZONA VETERINARY MEDICAL EXAMING BOARD'S FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER

I. <u>IRREGULARITY IN PROCEEDING OF BOARD – ABUSE OF</u>

DISCRETION

Dr. Melaine Retter renewed her veterinary license on-line January 2021. She attempted to renew her premise license but the system did not allow it. She contacted Victoria Whitmore at the Arizona Veterinary Board. Victoria was puzzled as to why the license was not renewable on-line and did some research. She indicated to Dr. Rettler that the premise license was not

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renewed or paid for the previous cycle. This came as a surprise to Dr.Rettler as she had renewed both her veterinary and premise licenses every cycle since she originally obtained them in 1991 (30 years). Victoria assisted Dr. Rettler to renew the premise license by mail. Victoria then opened a case against Dr. Rettler. At the informal hearing, Dr. Retter explained that she remembered leaving the Queen Creek library to go the post office with both her veterinary license renewal and premise license renewal in her hand and that they were different colored paper. She also told the Board that she never intended not to renew both licenses. She told the Board if she had known the license was missing, she would have corrected the issue promptly. She also told the Board she would pay the late fee. After the Board issued their excessive punishment, Dr.Rettler told them to "Fuck Off" or something similar. She stated that she was not going to pay a \$1000,00 fine AND complete 6 hours Continuing Education for an unintentional mistake that just as likely could have been the Board's mistake. Each of these punishments and "probation" are excessive in and of themselves. There is a woman on the Board and she tried to fine Dr. Rettler \$2,000 until she learned the limit was \$1,000. The Board never established that Dr.Rettler was required to have a premise license during the period in question. Dr. Rettler's private practice was almost non-existent from 2013 to 2021. She was severely injured in two automobile accidents 2013 and 2014. She performed substitute work as the Track Veterinarian at Turf Paradise Race Track during this period and that work was under another veterinarian's premise license.

II. EXCESSIVE PENALTIES

Dr.Rettler renewed both her veterinary and premise licenses every cycle since she originally obtained them in 1991 (30 years). An unintentional mistake, if it was Dr. Rettler's error, to be late in renewing her premise license does not warrant a punishment of a 1 year suspension, \$1000.00 fine and 6 hours Continuing Education.

After the Board issued their excessive punishment, Dr.Rettler told them to "Fuck Off" or something similar. She stated that she was not going to pay a \$1000,00 fine AND complete 6 hours Continuing Education for an unintentional mistake that just as likely could have been the Board's mistake. Each of these punishments and "probation" are excessive in and of themselves. There is a woman on the Board and she tried to fine Dr. Rettler \$2,000 until she learned the limit was \$1,000. Certainly, revoking Dr. Rettler's veterinary license because she won't bow down to the Board who thinks they are "god" and perform/pay the ridiculous excessive original penalty is even more absurd and an abuse of a power I don't agree that they Constitutionally have. But if they have it, they abused it. If Dr.Rettler's premise license renewal was late, the appropriate recourse would have been to charge a late fee which Dr.Rettler stated she would have paid. The second case, unprofessional conduct, would never have arisen.

III. NEWLY DISCOVERED MATERIAL EVIDENCE INSUPPORT OF DUE PROCESS VIOLATION

At the hearing Dr. Rettler participated in telephonically, she told the Board that she did not receive the certified letter and was not given the 30 day notice required by law. A Board member stated that they received a notice with initials on it claiming the certified letter. Dr. Rettler told them that was not her nor anyone she knew. They mentioned the two initials on the letter. Dr.Rettler did not recognize those as anyone she knew. Dr. Rettler was surprised to learn that a certified letter had been signed for and she did not receive adequate notice to have time to prepare a response. The Queen Creek post office requires an ID and verifies the name and address before handing out a certified letter. Typically, a certified letter is returned to the sender if it is not claimed. The material fact that the notice the Board received back from the post office not only did not have Dr. Rettler's signature but had a stranger's initials is proof that someone else signed for and received the certified mail that was intended for Dr.Rettler. This same person likely received the mailed copy of the letter as they had to have received a notice for the certified letter. This information was newly discovered at the hearing and the lack of a 30 day notification violated the law.

IV. THE FINDINGS OF FACT OR AND DECISION IS NOT SUPPORTED BY THE EVIDENCE AND IS CONTRARY TO LAW

Dr. Melaine Retter renewed her veterinary licenses together every renewal cycle for 30 years. Her premise license was current at the time the case was brought against her and it was a surprise to her that her premise license was not current when she tried to renew on-line after having successfully renewed her veterinary license. Failing to pay for a premise license, if that is what occurred is not practicing without a license. One has to be practicing veterinary medicine to be practicing without a license and the Board did not determine Dr.Rettler had been practicing during the time the premise license supposedly lapsed.

V. THE FINDINGS OF FACT OR AND DECISION IS NOT SUPPORTED BY THE EVIDENCE AND IS CONTRARY TO LAW

Dr. Rettler incorporates all previous paragraphs by reference. It was an inaccurate finding of fact to determine that Dr.Rettler was properly served with notice on the first case. It was an inaccurate finding of fact to determine that Dr.Rettler performed veterinary medicine without a license. The Board did not determine that status of Dr.Rettler's practice and did not determine that she was required to have a premise license for the period in question.

VI. <u>DECISION CONTRARY TO LAW</u>

The Board lacks authority to engage in any licensing activity. They are in violation of the ORIGINAL 13TH Amendment to the US Constitution which was ratified in 1819. The Title of Nobilities Act has never been repealed nor lawfully nullified and IS current Supreme Law of the land as part of the US. Constitution. The intent of this Original 13th Amendment is to guarantee political equality among all American citizens, by prohibiting anyone, even government officials, from exercising or claiming any special privilege or power (an "honor") over other citizens. The Board has no specific "immunity" from lawsuits which are not afforded to all citizens. The Arizona Veterinary Board "attempts" to weld authority that they do not have. Occupational licensing elevates certain citizens above others. It is a barrier to many to enter employment in their desired field of expertise. The Board cannot sell licenses and they each lack immunity for their actions.

The Original 13th Amendment also prohibits all lawyers from holding any public office.

The Veterinary Practice Act was drawn up by attorneys. It is void.

VII. <u>DECISION CONTRARY TO LAW</u>

The Arizona Veterinary Board members have violated the Original 14th Amendment, Current 13th Amendment, Slavery or Involuntary Servitude by supporting licensing requirements that enslave licensees. Victoria Whitmore stated that the Board provides a service to the public. This "service" that the Board sells is required off the backs of licensees by a threat of loss of their livelihood and at no compensation to the licensee.

One example is the "service" the Board requires of a veterinarian is that if a veterinarian had an answering machine, the veterinarian must provide a message that tells the caller where the nearest Emergency Clinic is located. A phone service that will handle that demand costs additional money. Many clients do not want to listen to the "advertisement" for a facility that they already have had a bad experience with. The Board demands a licensee spend their time and money to provide the Board with a "service" that they are taking credit for. Victoria wanted to do an inspection of my "premise" in the middle of the summer 2021. My premise is my vehicle and it was 115-116 degrees outside. I asked her if I was being paid for my time. She laughed and told me "NO". I am NOT laughing. In fact, I am working with the Institute for Justice on the wording for an initiative that I will put on the 2024 ballot to change the Arizona Constitution to eliminate all occupational licenses. The time is ripe for the passage of such a proposition with all the Medical Board abuses of doctors. This proposition will pass. You can thank Victoria.

VIII. <u>CONCLUSION</u>

Because the Board abused its discretion, violated the law and failed to follow proper due process procedures, Dr. Rettler should be granted her petition for a rehearing and review of

the Arizona Veterinary Medical Examing Board's findings of fact, conclusions of law and order.

DATED this 27th day of July 2022

Melanie Rettler, DVM

CERTIFICATE OF SERVICE

I hereby certify that on July 27, 2022, I filed the foregoing document with the Board's Executive Director by Certified mail and U.S. mailed a copy this same date to the following:

ORIGINAL of the foregoing mailed this 27th day of July 2022, to:

Arizona State Veterinary Medical Examining Board 1740 W. Adams St. Ste. 4600 Phoenix, Arizona 85007

A copy was emailed to Victoria.whitmore@vetboard.az.gov July 27,2022

By: /s/ Melanie Rettler

BEFORE THE ARIZONA STATE VETERINARY MEDICAL

EXAMINING BOARD

IN THE MATTER OF:) Case No.: 21-96 and 22-94
MELANIE RETTLER DVM HOLDER OF LICENSE NO. 2059	FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER
For the practice of Veterinary)
MEDICINE IN THE STATE OF ARIZONA,)
)
RESPONDENT.)

On May 18, 2022, the Arizona State Veterinary Medical Examining Board ("Board") conducted a Formal Hearing regarding Melanie Rettler, DVM ("Respondent") at 1740 West Adams Street, Board Room B, Phoenix, Arizona. The proceedings in this matter are governed by A.R.S. § 32-2234(A). Marc Harris, Assistant Attorney General, appeared on behalf of the State.

On or about April 12, 2022, the Board issued a Complaint and Notice of Hearing ("Notice"), which was mailed, via certified and first class mail, to Respondent's address of record, as well as e-mailed on April 13, 2022 to Respondent's e-mail address of record. In the Notice, Respondent was also advised of her right to legal counsel.

The Board delayed the start of the Formal Hearing for Respondent's appearance, however, Respondent did not appear at the hearing, either personally or through an attorney, and did not contact the Board to request a continuance or to appear telephonically.

The Board admitted State's Exhibits 1 - 10 into evidence, took testimony from Ms. Victoria Whitmore, Executive Director of the Arizona State Veterinary

Medical Examining Board, and proceeded as is permitted by A.R.S. §§ 32-2234(A) and 41-1092 et seq.

Following the Formal Hearing and the Board's discussion of the evidence, the Board determined that Respondent's conduct constituted unprofessional conduct pursuant to A.R.S. § 32-2232(18). After considering all of the evidence and testimony, the Board issues the following Findings of Fact, Conclusions of Law and Order, ("Order").

FINDINGS OF FACT

- 1. Respondent is the holder of License No. 2059 issued on June 19, 1991, and is therefore authorized to practice the profession of veterinary medicine in the State of Arizona.
- 2. On August 18, 2021, the Board conducted an Informal Interview in Case No. 21-96. Respondent was present and participated in the Informal Interview. Following the Informal Interview and after due consideration of all the evidence and the law, the Board issued Findings of Fact, Conclusions of Law and an Order for Probation for a one year period. ("Board Order").
- 3. The Board Order was issued on September 28, 2021, which became effective on November 2, 2021.
- 4. Pursuant to the Board Order, Respondent was required to complete six hours of continuing education within one year. Respondent was also required to provide "a written outline stating how she plans to satisfy the continuing education requirements" within 60 days of the effective date of the Board Order. Respondent's continuing education plan ("CE Plan") was due on January 3, 2022.
- 5. On January 26, 2022, the Board staff e-mailed Respondent regarding her CE Plan and requested an update.

- 6. On February 6, 2022, Respondent sent her reply. In it she expressed her views on the Board Order and that she felt the Board lacked jurisdiction over her as a licensed veterinarian.
- 7. The Board considered Respondent's failure to comply with the Board Order at its meeting on February 16, 2022. Respondent was noticed but did not attend the meeting. After due consideration of the matter, including Respondent's February 6, 2022 e-mail, the Board voted to open a new complaint based upon her failure to comply with a Board Order and remanded the matter to Formal Hearing. The non-compliance case was assigned Case No. 22-94.
- 8. Thereafter, the Board notified Respondent of its action. On March 9, 2022, she sent the Board a letter wherein she reiterated her intention not to comply with the Board Order.
- 9. To date, Respondent has not submitted her CE Plan in violation of the Board's Order.

CONCLUSIONS OF LAW

10. The conduct and circumstances as described above constitute UNPROFESSIONAL CONDUCT pursuant to **A.R.S.** § **32-2232(18)** violating or attempting to violate, directly or indirectly, or assisting or abetting the violation or conspiracy to violate any of the provisions of this chapter, a rule adopted by the Board or a written order of the Board.

<u>ORDER</u>

11. Based upon the foregoing Findings of Fact and Conclusions of Law it is **ORDERED** that Respondent's License, No. 2059 is **REVOKED**.

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RIGHT TO PETITION FOR REHEARING OR REVIEW

Respondent is hereby notified that she has the right to petition for a rehearing or review. The petition for rehearing or review must be filed with the Board's Executive Director within thirty (30) days after service of this Order. A.R.S. § 41-1092.09(B). The petition for rehearing or review must set forth legally sufficient reasons for granting a rehearing or review. A.A.C. R3-11-904(C). Service of this order is effective five (5) days after date of mailing. A.R.S. § 41-1092.09(C). If a petition for rehearing or review is not filed, the Board's Order becomes effective thirty-five (35) days after it is mailed to Respondent.

Respondent is further notified that the filling of a motion for rehearing or review is required to preserve any rights of appeal to the Superior Court.

Dated this 28th day of June, 2022.

Arizona State Veterinary Medical Examining Board Jim Loughead

Chairman

By: Sectoria Ahetypa

Victoria Whitmore, Executive Director

Original of the foregoing filed this <u>Zg**</u> day of <u>June</u>, 2022, with the:

Arizona State Veterinary Medical Examining Board 1740 W. Adams St., Ste. 4600 Phoenix, Arizona 85007

Copy of the foregoing sent by certified, return receipt mail this <u>28</u> day of <u>fun</u>, 2022, to:

Melanie Rettler, DVM Address on file Respondent
Copy of the foregoing sent by email this, 2022, to:
Melanie Rettler, DVM
 E-mail Address on file
 Respondent
By: W. Whitimme
Board Staff

BEFORE THE ARIZONA STATE VETERINARY MEDICAL

EXAMINING BOARD

N THE MATTER OF:) Case No.: 21-96
MELANIE RETTLER DVM HOLDER OF LICENSE NO. 2059	FINDINGS OF FACT,CONCLUSIONS OF LAWAND ORDER
FOR THE PRACTICE OF VETERINARY)

RESPONDENT.

MEDICINE IN THE STATE OF ARIZONA,

The Arizona State Veterinary Medical Examining Board ("Board") considered this matter at its public meetings on August 18, 2021 and September 15, 2021. Melanie Rettler, DVM ("Respondent") appeared before the Board for an Informal Interview on August 18, 2021. The Informal Interview was conducted in accordance with A.R.S. § 32-2234(A). As part of the Informal Interview, the Board reviewed all of the documents submitted regarding this matter and took testimony from Respondent.

Following the Informal Interview and after due consideration of the evidence, the arguments and the law, the Board voted to issue the following Findings of Fact, Conclusions of Law and Order ("Order").

FINDINGS OF FACT

- 1. Respondent is the holder of License No. 2059 issued on June 19, 1991, and is therefore authorized to practice the profession of veterinary medicine in the State of Arizona.
- 2. On February 7, 2017, Respondent was sent a letter notifying her that her premises license for "Healthy Pet," Premises License No. P0668, had expired on

December 31, 2016. On March 3, 2017, Respondent renewed her premises license more than a month after the February 1, 2017 date when late fees were initiated.

- 3. During the following license renewal cycle, on December 31, 2018, Respondent's premises license expired. She was sent a letter on February 12, 2019 notifying her that the premises license had expired and action needed to be taken to renew if she was going to continue to provide veterinary services from the premises.
- 4. On January 31, 2021, Respondent contacted the agency stating that she had attempted to renew the premises license online but could not find a form to print. Respondent was advised that her premises license had expired on December 31, 2018 at the previous renewal cycle.
- 5. Respondent stated that she was sure she sent in the premises renewal with her veterinarian renewal as she always submits them together. Director Whitmore verified that the agency had received Respondent's veterinarian license renewal payment on February 29, 2019 without the veterinary renewal application form. Board staff emailed the veterinary renewal application form to Respondent that same day. Respondent did not mention the premises license renewal. Respondent was unable to locate the cancelled check that would indicate she had submitted and paid for her premises license renewal which had an expiration date of December 31, 2018.
- 6. On February 17, 2021, the Board voted to open an investigation due to Respondent continuing to provide veterinary services through her lapsed premises license.

- 7. On February 23, 2021, Respondent was sent a notice of the investigation asking her to respond.
- 8. On February 26, 2021, Respondent renewed her premises license. No fees were necessary to renew for the 2021-2022 cycle because the Board had waived all license renewal fees via the authority of a Governor's Executive Order.
- 9. On March 10, 2021, Respondent responded to the open investigation. Respondent stated that until she attempted to renew her premises license online in January 2021 and spoke with Ms. Whitmore, she did not know that her premises license had expired.
- 10. Respondent thought she had mailed the premises renewal application with fee to the Board office in January 2019. She stated that she may have mailed it to the wrong address, or misplaced the document and not mailed it. Respondent relayed that she was under the impression that her premises license was valid and current.

CONCLUSIONS OF LAW

11. The Findings of Fact constitute administrative violation of **A.R.S. § 32-2274 (A)(9)** for failure to maintain a premises license for two years; 2019 – 2020. Respondent continued to provide veterinary medical services to the public without a premises license after it had lapsed on February 1, 2019 (expiration date December 31, 2018).

ORDER

Based upon the foregoing Findings of Fact and Conclusions of Law it is **ORDERED** that Respondent's License, No. 2059 be placed on **PROBATION** for a period of one year, subject to the following terms and conditions:

Continuing Education

- 1. In addition to the continuing education (CE) requirements of A.A.C. R3-11-401(A), within 12 months of the effective date of this Order, Respondent shall complete three (3) hours of continuing education in the area of veterinary medical ethics and three (3) hours of continuing education by completing the RACE-approved "Regulation of the Profession" course or an equivalent course. All required continuing education shall be **pre-approved** by the Board. Respondent shall submit to the Board for its approval within sixty (60) days of the effective date of this Order a written outline stating how she plans to satisfy the continuing education requirements The outline shall include **course details** including, **title**, **provider**, **date(s)**, **hours of CE** to be earned, and a **brief course summary**.
- Upon completion, Respondent shall submit to the Board a certificate of completion of the required continuing education prior to the end of the Probation period.

Civil Penalty

3. Respondent shall pay a civil penalty of one thousand dollars (\$1,000); this includes three hundred dollars (\$300) for the unpaid 2018 premises license renewal and late penalty fee plus a seven hundred dollar (\$700) penalty. The civil penalty totaling one thousand (\$1,000) is to be paid on or before the end of the Probation period. Civil penalty is to be paid by certified check, cashier's check or money order made payable to the Arizona State Veterinary Medical Examining Board.

General Provisions

- 4. Respondent shall obey all federal, state and local laws/rules governing the practice of veterinary medicine in this state.
 - 5. Respondent shall bear all costs of complying with this Order.
- 6. This Order is conclusive evidence of the matters described and may be considered by the Board in determining an appropriate sanction in the event a subsequent violation occurs. In the event Respondent violates any term of this Order, the Board may, after opportunity for Informal Interview or Formal Hearing, take any other appropriate disciplinary action authorized by law, including suspension or revocation of Respondent's license.

RIGHT TO PETITION FOR REHEARING OR REVIEW

Respondent is hereby notified that she has the right to petition for a rehearing or review. The petition for rehearing or review must be filed with the Board's Executive Director within thirty (30) days after service of this Order. A.R.S. § 41-1092.09(B). The petition for rehearing or review must set forth legally sufficient reasons for granting a rehearing or review. A.A.C. R3-11-904(C). Service of this order is effective five (5) days after date of mailing. A.R.S. § 41-1092.09(C). If a petition for rehearing or review is not filed, the Board's Order becomes effective thirty-five (35) days after it is mailed to Respondent.

Respondent is further notified that the filing of a motion for rehearing or review is required to preserve any rights of appeal to the Superior Court.

Dated this 28th day of September, 2021.

Arizona State Veterinary Medical Examining Board Jim Loughead Chairman

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